The harvest is abundant but the laborers are few

— Matthew 9:37
Adult & Senior Care

Guardianship Services: caring for those deemed mentally incapacitated and are unable to care for themselves

Representative Payee: managing finances for those who wish to live independently and are at-risk for financial exploitation and abuse

Financial & Housing Counseling

Financial Assistance: Rent, Mortgage and utility assistance for families in crises

Financial Education Classes

Credit Counseling including: Mortgage Default Prevention, Pre-Purchase Counseling, Budget Counseling, and Debt Management

Health & Community Services

In-Home Respite Care: providing caregivers with a short-term, affordable break from the rigors of 24/7 caregiving

CARES—Community Assistance and Resources for Seniors: allowing seniors to maintain their independence safely by providing volunteer transportation to medical appointments, friendly visitors and telephone reassurance

Life Coach: connecting the uninsured and underinsured with affordable primary care and access to resources such as food, shelters, transportation and prescription assistance

Mental Health Counseling

Individual Counseling

Family Counseling

Children and Adolescent Counseling

Marriage and Couples Counseling

Group Counseling and Education

Depression Screenings

Offered on a sliding-fee scale

Youth & Family Services

Adoption & Related Services: including placements, home studies, international adoption home studies, foster care, searches and post-adoptive services including education, support and counseling

Cares Center: offering free baby supplies, diapers and clothing to pregnant women and all families in need with young children

Domestic Violence Intervention Program

Family Life Education: Cooperative Parenting, Grandparents as Parents, Strengthening Families Initiative, 24/7 Dad, Adult & Teen Anger Management

Parenting Resources & Case Management

Pregnancy Counseling

8,261 families served
Dear Friends,

The harvest is plenty but the laborers are few. The theme of this Bi-annual Report is a challenge to us as a community. A challenge because many members of our community still face tough economic times to include that nearly 1 in 5 children are living in poverty and of those children living in poverty almost half (48.2%) are living in extreme poverty. Extreme poverty is defined as a family of four (4) living on less than $12,000 per year.

While poverty in our community continues to remain steady over the past five (5) years the number of those receiving Temporary Assistance to Needy Families has decreased from 7,000 to 4,600 over the same period. But beyond economic division, more and more our country and our community have focused on the issues that divide us along political, cultural and racial lines. During these challenging times, the parable of the Good Samaritan demonstrates a very valuable lesson. Differences, barriers and divisions can all be healed by service to our fellow man.

For the past year, Catholic Charities has remained focused on service. With this annual report, we are pleased to announce that last year we served over 8,200 families. Your support and generosity has enabled us to serve 20% more families compared to the previous year. Catholic Charities focused on providing essential professional services to the poor and vulnerable in our community. The generosity of our donors, volunteers and funders have allowed us to provide free/reduced mental health services to over 40% of our mental health clients, connect over 2,000 clients to primary care needs, and provide our evidence-based Strengthening Families Program to families free of charge.

Finally, this year Catholic Charities of Eastern Virginia finalized its three (3) year strategic plan. This new strategic plan is our new harvest. Over the next 3 years, Catholic Charities will be sowing new seeds. New seeds that include expanding our services on the Eastern Shore, focusing on providing true human dignity by empowering clients through case management, and focusing on our long-term capital needs that will enable us to better serve our clients and expand services.

We hope this annual report will serve as a call to action. A call to join or continue as laborers in the work of charity to your fellow man and like the Good Samaritan, serves as a witness to those acts that unify our community.

Yours in Christ,

Chris Tan
CEO

Jim Brown
President of the Board
A Sign...

Little did Stephanie Smith-Durkin know that a billboard she passed in 2015 would change her life.

After trying for several years to start a family, Stephanie talked with her husband about exploring the possibility of adoption. The couple decided to find out more about what adoption entailed and that billboard led Stephanie to Catholic Charities’ website.

There Stephanie and Joseph learned about the Adoption Information Nights held every month and signed on to attend. During the meeting, they learned more about the program and took the initial paperwork home to discuss. Shortly after, they received an email from the director of CCEVA’s program letting them know that if their paperwork was received quickly, they could be considered by birthmothers that the agency was working with. Stephanie and Joseph had not expected things to happen so quickly and prayed over this next step. Ultimately deciding to try adoption.

Meanwhile, CCEVA’s pregnancy counselor was working with a birth mother who wanted to choose the family her child would be placed with. After reviewing information on the waiting families, the birth mother chose the Smith-Durkins. With Joseph serving as a merchant marine and about to deploy, the couple met with the birth mother who finalized her decision to place her child with the family. Joseph soon deployed and Stephanie struggled to prepare for the birth, all the while holding on to the realization that nothing was set in stone until after the birth and the mother’s waiting period had expired. The couple didn’t even tell their families until a few weeks before the baby was due to save them from the grief and disappointment that was a real possibility.

Then on May 22nd, his due date, their son Noah was born. The birth mother made the selfless decision to place her child with their family and their dream of becoming parents was realized.

“Noah is the puzzle piece that we were missing and Catholic Charities provided that connection and made us a family. It was that sign from God that changed our life. “ —Stephanie Smith-Durkin
PREGNANCY SUPPORT

Last year 468 families in need of pregnancy and parenting support came to Catholic Charities of Eastern Virginia (CCEVA). With the help of Respect Life funding from the Catholic Diocese of Richmond, and the generosity of our donors and volunteers, CCEVA is able to provide material and parenting support for families throughout Hampton Roads.

Any pregnant woman or young family in need receives diapers, clothing and other baby supplies, along with case management services for a year. These services provide families with the support and education necessary to ensure that the children in their care receive the best start in life.

Families come to the CCEVA for many reasons including job loss, unplanned C-sections which keep women out of work longer than anticipated and some because they have nowhere else to turn and need help caring for their children.

CCEVA’s Pregnancy Support Case workers follow families for up to a year, touching base to ensure that they have the resources necessary to parent safely and effectively, and that families have help looking for work, safe housing and meeting their families’ basic life needs.

468 families served, impacting 654 children — 32,050 diapers disbursed

Flora D’Amato, Adele Frangenberg, Nina Serrone, and Carol Kane volunteer every week at CCEVA’s Main Office. The women organize and pack layettes for families in need of diapers and baby supplies.

This year marked a huge milestone—each woman surpassed 1,000 hours of volunteer service and had their names added to CCEVA’s ‘Tree of Life’ sculpture at the Main Office. Thank you for making a huge difference in the lives of thousands of families in our community.
After health concerns and frequent stints in the hospital and rehabilitation center, Lisa Marie Hatfield knew her mother needed more one-on-one care and so the Hatfield family moved her mother, Marge, into the family’s Mother-in-Law suite adjacent to their home. Lisa Marie’s mother had fallen and broken her hip and needed surgery.

In order to continue working, Lisa-Marie knew they would need help. She started contracting with a private agency to provide care for her mother and soon realized that having respite care would be very expensive. When a hospital social worker told Lisa Marie about Catholic Charities’ Respite Care Program, she gave CCEVA a call.

“I saw immediately the personal attention that we would receive from Catholic Charities. Vanessa (the program’s supervisor) met with my mother and got to know her before recommending the worker she would match us with. I also realized that we had been spending more on three hours of care than we would in an entire day with a Catholic Charities’ respite worker.”

CCEVA’s Respite Program provides screened, background-checked employees who provide companionship and assure a senior’s safety so that caregivers can receive a much-needed break from the rigors of caring for a loved one around the clock. CCEVA’s Respite workers are often people who want to give back and enjoy supplementing their income. Many are seniors themselves.

Marge now has two Respite Workers who split the day so that Lisa Marie is able to go to work without worrying about her mother’s safety. “It makes it so much easier to concentrate on my job and not worry about my mom’s care. I fully trust the people who are caring for her and that’s a great feeling.”
Grandparents are now the primary caregivers for more than 2.9 million children nationwide, and two-thirds of grandmother-headed households are living at or below the federal poverty line. Many grandparents are caring for their grandchildren, or a relative’s child with only an informal agreement with the child(ren)’s parents.

Catholic Charities of Eastern Virginia (CCEVA) is working in four Norfolk elementary schools to provide services for grandparents and relatives acting as the primary caregiver for the children in their care. Each month CCEVA brings in speakers to provide education and support to these selfless caregivers. Education is tailored to meet specific needs such as legal resources, social media issues facing children, and effective discipline strategies.

Oftentimes, grandparents are living on fixed incomes, and taking on a relative’s children does not bring any financial benefits. These selfless caregivers often sacrifice their own needs in order to provide for the children.

CCEVA is able to provide education, support and community resources, as well as match volunteers and donors to provide these families with help for Thanksgiving and Christmas. Each year CCEVA provides a Christmas party as well as summer picnic to provide books and outdoor toys to encourage summer reading and physical activity.

This summer Officer Eddie Rodriguez from the Norfolk Police Department came to the picnic to talk about his job and the police department’s commitment to making our community a safer place.

CCEVA is working with Norfolk State University’s school of social work to expand the program to more communities in Norfolk and to the Peninsula. Our staff is committed to helping these families navigate new parenting challenges which have changed greatly since these caregivers raised their own children.

“The program addresses the rewards and challenges of parenting the second time around” — Milcah Wade, Program Coordinator
More than $28,000 in free mental health counseling was provided to individuals and families in need.

9,642 hours of respite care were provided to give caregivers a break from the rigors of caring for a loved one around the clock.

98% of Life Coach Patients were successfully connected to free or affordable primary care and did NOT return to the Emergency Department for Primary Care.

Volunteers provided more than 550 free services to seniors, including rides to medical appointments, telephone reassurance and yard work services.

100% of Mortgage Foreclosure clients were able to successfully avoid foreclosure.

147 Guardianship clients, deemed unable to care for themselves by the courts, were cared for as family and protected from abuse and financial exploitation.

99% of 417 attendees of Family Life Education classes, (including intensive Strengthening Families classes, 24/7 Dad, Anger Management and Cooperative Parenting) reported gaining an increase in knowledge of healthy family relationship practices upon completion of classes.

673 hours of pregnancy counseling and parenting support were provided to pregnant women and new parents.

“Intense Love does not measure, it just gives”
— St. Teresa of Calcutta
Mission

Guided by God’s love for all people, Catholic Charities of Eastern Virginia provides comprehensive, compassionate services, collaborates with community partners and advocates for those in need in order to empower and enrich lives.

Vision

An empowered community touched by God’s grace, where basic human needs are met and all life is held sacred. Catholic Charities is guided by these core values: Service, Compassion, Empowerment, Dignity and Sanctity of Life and Stewardship

2015-2016 by the Numbers...

Families Served

Adult & Senior Care
Guardianship Services: 147
Representative Payee: 106

Community & Health Services
Life Coach: 2,140
In-Home Respite Care: 216
CARES—Community Assistance & Resources for Seniors: 99

Financial & Housing Counseling
Credit Counseling: 197
Financial Assistance: 184
Financial Education Classes: 456

Mental Health Counseling
Counseling Clients: 347

Youth & Family Services
Adoption & Related Services: 70
Domestic Violence
Intervention Program: 70
Pregnancy & New Parent Support: 468
Family Life Education: 417

25,994 Hours of direct client contact

3,344 additional families served through advocacy services
Many Thanks to our 2015-2016 Grantors and Funders

- Alzheimer’s Association
- Bank of America
- Bon Secours Mary Immaculate Hospital
- Bon Secours Maryview Medical Center
- Bon Secours Virginia Health System
- Catholic Charities USA
- Catholic Diocese of Richmond
- Chesapeake Regional Medical Center
- Combined Federal Campaign
- Combined Virginia Campaign
- Emergency Food and Shelter Program (EFSP)
- Ferguson Enterprises
- Hampton Roads Community Foundation
- Heartbeat International
- Peninsula Community Foundation
- Senior Services of Southeastern Virginia
- Sentara Health Foundation
- Sentara Obici Hospital
- Southeast Virginia Community Foundation
- United Way of South Hampton Roads
- United Way of the Virginia Peninsula
- Virginia Department of Aging and Rehabilitative Services
- Virginia Department of Social Services
- Virginia Housing Development Authority
- Wells Fargo
- Wells Fargo Housing Foundation

Total Revenue 2016

$2,506,850

REVENUE SOURCES

- Foundation, Corporate & Other Grants: 18%
- United Way Contributions: 12%
- In-Kind: 14%
- Individual Contributions: 17%
- Government Grants: 16%
- Diocese of Richmond: 14%

EXPENSES

- Mental Health Counseling: 9%
- Financial & Housing Counseling: 15%
- Administrative & Fundraising: 13%
- Adult & Senior Care: 49%
- Youth & Family Services: 14%
Sowing New Seeds...

Catholic Charities of Eastern Virginia’s (CCEVA) three-year Strategic Plan, adopted in July 2016, sets forth three targeted initiatives.

Each initiative is guided by the principle that CCEVA wants its encounters with those we serve to be more than transactions — every interaction should be transformational:

1. CCEVA will become a community leader in case management services
2. CCEVA will expand our service offerings to more fully serve the Eastern Shore of Virginia
3. CCEVA will focus on meeting our capital needs
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